

OUTLINE OF OUR WRISTBAND POLICY

To speed up and organize entry into the theatre, as well as improve security, we use wristbands as tickets. Please read over the following points to make sure you and your group are ready for your arrival the morning of the show.

1. Teachers and individuals who have made reservations will be sent wristbands *after final payment or a purchase order is received* with the final seat count (one bracelet per paid seat). Expect wristbands in the mail one week after payment due date (3 weeks before show) if proper payment has been received in our office.
2. On the day of the concert, place wristband on each person's wrists being careful to secure them small enough so that they don't slip off of tiny hands.
3. **Everyone (children, parents, teachers) will present their wristband as they walk by the person checking in the groups.**
4. Teachers, if you have required that parents make their reservations directly with us, we will mail them their wristbands; however, if you have included parents, it is your responsibility to distribute the bands to them—they will not be able to enter the theatre without wearing their wristbands.
5. Teachers, if you have added additional seats after final payment is made and wristbands sent, we will mail them if time allows or have them for you at the door in an envelope. We will require pre-payment for these as well.
6. If parents have reserved too late to receive their wristband(s) in the mail, we will have one at the door for them provided they have called and made reservations, been assigned a confirmation number, and paid for the seat(s).
7. Parents who show up on the day of the concert without having paid for a reservation will be asked to wait until all groups are seated before being able to purchase a wristband (if there are seats available). This may mean that they won't be able to sit with their child's group. **This is why we stress calling ahead for reservations.**
8. Once again, *EVERYONE will be required to wear a wristband to enter the concert.* Please have them on each wrist before arriving at the theatre.

If you have any questions about the Wristbands, please call us at 1-800-234-9228.